

REACH for the future

Our Engineering team have now all been equipped with personal PDA's, in an important step forward in SCS's continuing evolution. The PDA's work with a custom designed software program called REACH, Real-time Engineering Appointments and Call-out Handling.

SCS are currently undertaking a major programme of internal investment. Having earlier in the year refurbished our offices, we have recently upgraded our IT infrastructure specifically to provide a mobile operating system for our Engineering staff to engage.

The PDA's will allow engineers to digitally download details of their engineering visits back to the customer files at our offices via the REACH software. This instant communication of information will allow our engineering admin team to provide a more all round encompassing customer care programme with a focus on providing a more speedy & communicative response service.

Furthermore, specifications and technical manuals can be forwarded to engineers on site, direct from our offices. This again will lead to increased efficiency and with it improved customer service.

Currently we are training our staff with the new systems. For the duration of our trial/bedding in period we are currently running a dual system whereby the Engineers will log their site visits on PDA's and whilst continuing to fill out the hard copy Engineers report

We are confident that this will provide long term benefits to our customers, and we do not anticipate any major integration issues. However, please accept our apologies in advance for any teething problems, ultimately the long term benefits of REACH will outweigh any short term pain!!



Shine a little light – CCTV in the darkness

CCTV surveillance in the darkness has always been one of the great issues within the Security industry. Over the years various products have entered the market some good, some not so. Yet the fact remains without the refraction & reflection of light, there is nothing to see.

Today, the main choice is between white light or infrared light and there are benefits for both.

With White Light the obvious benefit is that the area under surveillance is blanketed in light. This immediately acts as a deterrent and allows Colour video can be recorded around the clock, and the equipment specified can be more cost effective. In rare cases it can be classified as light pollution so its implementation needs to be in accordance with



the Clean Neighbourhoods and Environment Act 2005.

In instances where the Environment Act excludes white light, then Infrared light can be used as it creates no light pollution. It does require more specialist equipment and it will only record in black and white, furthermore it provides no additional illumination for the human eye.

Halogen & Metal Halide Lights are still available in the market place but they have been superseded in recent years with the advent of LED technology. The new wave of LED Lights designed for the CCTV surveillance market provide a more uniform range of coverage plus a greater lifespan and reduced running costs.

Using White Light LED units, the colours remain accurate even at the edges of the coverage area, whilst the infrared units have no noticeable aberrations on the edges of the covered area.

We are updating many of our existing customers with the new generation LED lighting, for further information on CCTV Lighting options, please contact our sales team.

Wokingham Borough Council Pupil Referral Unit



SCS have successfully carried out a security upgrade to the Pupil Referral Unit in Wokingham, Berkshire.

The site has had a total of Seven Samsung Anti-vandal Dome Cameras mounted high around the outside of the building providing Perimeter coverage. All cameras are linked to a Samsung Digital Recorder (DVR) which allows for continuous recording and can be viewed

remotely if required.

The previously open entrance to the site has now been secured with a Cantilever Sliding Gate. The specification of a Cantilever design allowed the issue of the ground slope falling away to be addressed. A conventional installation method of a gate on wheels rolling on a fixed track would not have worked at this location.

As specified, existing trees and foliage were removed and the fence extended to full height before keying into the new gate location. The gate was metal framed but lined with timber to replicate the existing fence look. In addition to this a separate pedestrian gate was installed to allow for a secure but safe passage for visitors/staff on foot.

The Injured Jockeys Fund

On the 21st September this year, the Princess Royal officially opened Oaksey House in Lambourn. Oaksey House is a purpose designed rehabilitation centre run by the Injured Jockeys Fund, specifically to provide medical, financial & pastoral care for injured jockeys and others in the race horse industry.



Founded in 1964 at a time when little to no compensation was available, the Injured Jockeys Fund (IJF) was set up. 40+ years on & the fund has helped over 1000 jockeys and is still providing dedicated care for jockeys when needed.

During these years, the IJF has been instrumental in raising awareness of the risks in horse racing resulting in the racing authorities implementing many safety initiatives for the protection of Jockeys, which continues.

Oaksey House in Lambourn is the result of a 5 year journey to create a purpose designed building for Injured Jockeys. Starting with research in 2004, to locating a suitable site, getting the relevant planning approval and the building project itself, the project finally came to conclusion this summer.

The main building is set to achieve the highest BREAM (Buildings Research Establishments Environmental Assessment Method) rating for producing the minimum carbon footprint, a first in the local area.

SCS are proud to have been the nominated Security Installer for these prestigious premises. During the construction phases, SCS installed a multiplexed Intruder Alarm system, Vehicle Entrance &



Pedestrian Gates with automation, a CCTV system, Access Control and Automatic Sliding Entry Doors.

As befitting a building of this stature, the equipment specification list was high. Menver Intruder Alarm Control equipment, Optex Detection devices, FAAC Gate automation products and Eneo CCTV products including fully functional external dome cameras for panoramic surveillance. The combination of these installations collectively provides an effective front line of security at the site.

"We have been pleased with the Security SCS has installed at Oaksey House and have been impressed with SCS's continuing customer care programme, now that the premises is fully operational" Lady Oaksey, wife of the President and founding Trustee

Lent Rise School, Burnham



During the summer holiday, as part of a larger project by Lent Rise School in Burnham to extend and re-surface the Car Park, SCS installed Access Control and automated the existing Entrance Gates.

A pair of FAAC hydraulic surface closers were installed along with

a GSM Intercom. The Intercom can contact either the Main School telephone number; alternatively a second button will contact the Site Controller on his mobile phone. Thus allowing the Site Controller to move around the site and still be notified of visitors at the Entrance Gates.

Hillside Primary School, Reading



To control a long standing issue with excessive parking outside Hillside School in Lower Earley, Reading, SCS installed a FAAC 640 Traffic Barrier to the entrance of the car park.

Staff have a proximity token system to gain access and visitors can be granted entry via an Intercom which can be answered by the Receptionist. In addition the Site Controller can leave the barrier in the fully raised position allowing unrestricted entry.

New Faces



Lee Jeffs

Lee has joined our team bringing a wealth of experience of the Gate Automation world, having spent 10 years in the industry. Married with 4 children Lee understandably has little spare time to call his own but does enjoy watching rugby when the opportunity arises.

Jay Maybin

Jay has recently joined us having worked for 9 years in the Security industry. Conversant with Intruder, CCTV & Fire Systems, Jay is a fully qualified locksmith & a full member of the Master Locksmith Association. Away from work Jay enjoys Scuba Diving in warm water!

Coming soon...



January will see the launch of the new SCS website. Currently in its development stages, the new site is designed to bring increased traffic and will highlight in more detail the full range of Services that SCS offer.

In addition there will be an online shop with full real-time credit card processing and a 3D Secure payment process that will be available to Both existing and new customers.

Comelit Intercoms

A great innovative product has been launched by Comelit called iPower.

It is a wireless Video Door Entry System that uses the existing 240v Mains Cables already installed at a property and therefore does not require any indoor installation wiring.



The Video Monitor has a strong modern design and comes in either silver or black.

Particularly innovative is the portable Monitor which can be moved around and plugged into a socket in any room. It could be in the kitchen at breakfast time, in the lounge during the evening and in the master bedroom overnight.

There is also Video memory function which records video & voice messages if the property is unoccupied.

It provides a very interesting alternative to hard wired video Intercoms and is particularly suitable for properties where cabling would be problematic.

For further details please contact our sales team on 0118 9783381.

Cheer up those Winter Nights – Special Seasonal offer

Immerse yourself in the gaming world during the long nights with the new enhanced Nintendo DSi.

Longer & thinner with a bigger screen and two on board cameras, the DSi takes hand held gaming up to a new level.

SCS currently have a fantastic special promotion available until February 28th 2010 – A Nintendo DSi is available FREE with all orders over the value of £1,500.00 + VAT!*

To find out more contact our Sales team on 0118 978 3381

**FREE
Nintendo DSi
Handheld
Console!**



* Terms & Conditions 1) Limit of one gift per order 2) The order value does not include VAT and/or Maintenance options 3) Limited stock applies 4) The offer does not apply to online shopping.

Accreditations

SCS have been an NSI approved installer of electronic security systems for over 10 years.

Constructionline



NSI ISO9001/2000

